



Atlassian Cloud Products Administrator



You are self-motivated. You are a habitual problem solver, but above all, you consistently deliver WOW EXPERIENCE.

Who we are?

Lean Apps is an app development agency that delivers quality products to our world-renowned clientele—all in record time. Lean Apps builds products better and faster. We specialize in accelerating the journey of going from an idea to a product in 12 Weeks. Yes, that's right! We save tons of money and time for our customers. We use Lean Start-up, Google Design Sprints and Agile to make sure that our customers never waste their time building products nobody wants.

[We are here](#)

What does this role mean?

We are looking for an Atlassian Cloud Products Administrator who can guide our business unit's/team's to scale and deliver amazing value to their business with the adoption of Atlassian products. The ideal candidate will be technology and process champion and orchestrate team's/customer's past their hurdles so they may achieve their desired outcome. Your mission, if you choose to accept it, is to provide the best experience.

You will deliver value through prescriptive insights and methodologies - whether the team is establishing an Agile product delivery methodology, optimizing Developer Tools automation, building new Collaboration communities, or improving IT services. You'll be their trusted advisor to accelerate the effectiveness with Atlassian's solutions

In this role, you'll cut across multiple technical disciplines and roles to guide the implementation, integration, and expansion of Atlassian stack of

Confluence, Jira, Jira Service Management and Developer Tools. You will do this by providing advisory services and guidance on the tooling.

On your 1st day, we'll expect you to have

- Minimum 2 years of experience in technical implementation and consulting with Atlassian cloud products in the Enterprise space. In particular, Jira, Confluence, Bitbucket, Atlassian Access, Jira Service Management, Trello
- Experience with Cloud implementation of Atlassian tools
- Experience with two or more of the following: DevOps and automation, continuous integration, agile development, real-time collaboration, or IT service management
- Deep understanding of IT infrastructure and governance, critical business process management
- Interest in working creatively with customers, understand technical and business requirements and implement solutions, including change management and technical engagement delivery
- Public speaking experience

Would be awesome if you are an Atlassian Certified administrator

Your day to day activities will include

- Configuration, maintenance, and administration of Atlassian products on Cloud (example: Jira, Confluence, Jira Service Management)
- Evaluate and manage the usage of Atlassian add-ons to meet team and business needs
- Work with Business teams to identify procedural efficiencies, such as with Jira Workflows, custom fields, etc.

- Research and implement new approaches on Jira, Service Management and Confluence usage
- Prompt issue resolution with JIRA Projects and Confluence in coordination with other admins, partner teams and Atlassian premier support
- Customise and automate Jira projects with Automation for Jira and JMWE
- Generate reports as per the business requirements using Jira Dashboards and Eazybi

If you decide to apply for this job, think about what you can bring to the company in order to be aligned with company values.

How do you apply?

At Lean Apps, we're looking for innovative and creative thinkers seeking to join a team of like-minded achievers who want to revolutionize the world of digital products. If you think you might be the right fit for our team and our company values, please apply by using the below process.

Tell us why you're perfect for this job by sending a cover letter and CV to careers@theleanapps.com. Or, if you want to stand out and show us who you really are, create a video cover letter. A flash mob, a comedic monologue... whatever showcases your passion for the work you'd be doing. Videos are not required, but if you create it, we'll watch it. If your email impresses us, we will get in touch with you to continue the interview process. If it doesn't, you'll just receive a "thank you" email from us but give us a few weeks.

Good luck :-)